Right at Home RightCare

Guide to Support at Home Rates



Information for Clients and families

Provider Information about Service Delivery and Pricing

Right at Home RightCare provide in-home care and assistance to consumers across Australia through a network of highly trained, professional and dedicated care teams. Each office is individually owned and operated giving you the ability to discuss your unique circumstances and care needs with the friendly local team.

Our Mission

Our mission is to "improve the quality of life for those we serve" and every member of every Right at Home office around Australia embodies this mission in the delivery of exceptional care and communication. Whilst our Network's standard prices are published here, your local Right at Home office will consult with you on the unique care you require and work within your budget to obtain the best possible outcome. Prices many differ locally based on specific circumstances.

Please speak with your **LOCAL OFFICE** about specific pricing concerns.



Right at Home delivers value for money for an exceptional quality service.

Care management is an important service that includes coordinating care and services that will help deliver on the goals you identified in your Care Plan.

All care management and associated Care Plans are created uniquely to the individual consumer by consultation and reviewed regularly to ensure continued levels of high quality care. Our care management includes regular supervisory visits and a visit to introduce your carer to you.





				Prices as of 1 November 20			
	Unit	Standard Rate (6am to 8pm)	Non- standard Rate (8pm to 6am)	Saturday	Sunday	Public Holiday	
CLINICAL	CARE [n	il contributior	n]				
Nursing Care							
Registered Nurse	Hourly	\$171	\$188	\$234	\$273	\$340	
Enrolled Nurse	Hourly	\$138	\$148	\$174	\$196	\$270	
Nursing Assistant	Hourly	\$111	\$122	\$154	\$198	\$241	
Care Management	Hourly	\$120					
Allied Health Services: Allied Health Therapy Assistant, Counsellor or Psychotherapist, Dietitian or Nutritionist, Exercise Physiologist, Occupational Therapist, Physiotherapist, Podiatrist, Psychologist, Social Worker, Speech Pathologist	Hourly	Based on practitioner prices plus a margin					
Restorative Care Management	Hourly	\$171	\$188	\$234	\$273	\$340	
INDEPENDENCE SERVIC	ES [indiv	vidualised con	tribution rate	ı			
Personal Care, Social Support and Community Engagement (no travel), Respite Additional travel charges where applicable per Table 1.	Hourly	\$111	\$122	\$154	\$198	\$241	
Therapeutic Services for Independent Living: Acupuncturist, Chiropractor, Diversional Therapist, Remedial Masseuse, Art Therapist, Osteopath	Hourly	Based on practitioner prices plus a margin					
Assistive Technology and Home Modifications		On individual quote basis as per AT-HM guidelines					
EVERYDAY LIVING SUPPORT [individualised contribution rate]							
Domestic Assistance (no travel) Additional travel charges where applicable per Table 1.	Hourly	\$111	\$122	\$154	\$198	\$241	
Meal Preparation	Hourly	\$111	\$122	\$154	\$198	\$241	
Delivery of Prepared Meals	Per meal	Varies based on cost of meals and third-party provider costs					
Home Maintenance and Repairs	Hourly	To be determined and agreed based on nature of repairs					

Table 1. Transport included as part of a service with client (driver and car provided)									
	Up to 5kms	5 – 10kms	10 – 20kms	20 – 30kms	30 – 40kms	40 – 60kms	>60kms		
To be added to hourly service charges	\$7	\$14	\$28	\$42	\$56	\$84	To be agreed		

Table 2. Transport separate from a service								
Based on time of shift and distance to be travelled (brackets available in increments of 10kms)								
Driver and car provided		Up to 5kms	5 – 10kms	10 – 20kms	20 – 30kms	30 – 40kms	40 – 60kms	>60kms
Standard rate	Trip	\$35	\$70	\$112	\$126	\$167	\$195	To be agreed
Non-standard rate		\$38	\$75	\$120	\$134	\$178	\$206	
Saturday		\$46	\$91	\$144	\$158	\$210	\$238	
Sunday		\$57	\$113	\$177	\$191	\$254	\$282	
Public Holiday		\$68	\$135	\$209	\$223	\$297	\$325	
Transport arranged for you	Based on cost of third-party transport provider							

Disclaimer: prices may vary based on specific circumstances. Please contact your local office for more details.



Support at Home Care Type

Clinical Care



Nursing Care

- Monitoring clinical conditions
- Administering medication
- Wound care
- Continence management
- Management of skin integrity
- Catheter care
- IV therapy, IV antibiotics
- Education
- Specialist service linkage
- Symptom management



Nutrition Support

- Prescribed enteral/oral dietary products
- Nutrition aids

Restorative Care Management

 Time-limited specialist coordination for functional recovery

Care Management

- Care planning
- Coordination
- Advocacy
- Monitoring
- Review and evaluation

Allied Health

- Allied Health Therapy Assistant
- Counsellor or Psychtherapist
- Dietitian or Nutritionist
- Exercise Physiologist
- Music Therapist
- Occupational Therapist
- Physiotherapist
- Podiatrist
- Psychologist
- Social Worker
- Speech Pathologist

Independence Services



Personal Care

- Bathing
- Grooming
- Hygiene
- Mobility
- Eating
- Medication selfmanagement
- Manage non-clinical continence needs

Social Support & Community Engagement

- One-on-one
- Group social activities
- Accompanied activities
- Cultural support
- Digital education and support
- Assistance to maintain personal affairs

Respite

 In-home or communitybased carer relief

Therapeutic Services

- Acupuncture
- Art Therapy
- Chiropractic
- Diversional Therapy
- Osteopathy
- · Remedial Massage

Transport

 Individual/group transport to regular activities

Assistive Technology & Home Modifications

 Arrange assessment, installation, administration and co-ordination

Everyday Living Support



Domestic Assistance

- · Light cleaning
- Laundry
- Accompanied/unaccompanied shopping

Home Maintenance

- Essential safety-related gardening
- Minor home repairs

Meals

- · Meal preparation
- Meal delivery